

## ABSTRACT

A system for carrying out transactions (10) includes customer stations (18) and a service provider station (14). The system is operated in a building (12) or other facility in which a service provider operates the service provider station in a secure room (36). Audio and video communications are established between customers at the customer stations and the service provider at the service provider station. Items are exchanged between customers and the service provider through carriers (26) transmitted through a pneumatic tube system (22).  
5 A video material presentation device (50) provides promotional or other video material which is presented on displays at the customer stations. Video material is presented to customers when the customer terminal is not in communication with the service provider terminal. The customer stations are readily installed and configured in the transaction facility to maximize  
10 the floor space available for other purposes.